

## ORACLE DATABASE SERVICES

In today's world, database and application infrastructure are critical components of enterprise IT. Against this backdrop, enterprises face continuing challenges in managing increasingly complex and growing data portfolios while meeting business expectations for peak performance and accessibility.

**PANSOFT** manages more than 10,000 databases and 500 ERP environments from our offshore delivery centers.

PANSOFT's team of database administrators is proficient in Oracle, Microsoft SQL Server, MySQL, Sybase, and DB2 database technologies. We leverage Lean Six Sigma and other IT optimization methods to deliver world-class database administration services.

Pansoft is one of the leading Oracle consulting company that provides highest Oracle Database Managed Services that can reduce your risk and help you meet your service-level objectives without blowing your budget.

It is this diversity of backgrounds and skills that makes us ideally placed to provide our varied range of Oracle database services all of which have been designed from the ground up with the sole aim of streamlining costs and maximizing return on investment. We provide best-of-the breed database management services for Oracle, Oracle E-Business Suite, SQL Server, MySQL and Postgres SQL database environments owing to deep insights, proven experience and industrialized delivery capabilities and highly experienced Oracle professionals around the globe.

Pansoft is well equipped to provide strategy for Oracle database solution.

Pansoft helps organizations achieve high performance meeting its business objectives with Oracle database solutions through and unmatched combination of industry and functional expertise and oracle implementation knowhow that brings depth, completeness and value to our solutions.

We are happy to go the extra mile to accommodate client's specific requirements. The Oracle Database is designed to help businesses, large and small, adapt more quickly to change and provide a solid platform for business growth. The innovative, industry-leading Oracle Database delivers powerful Database provides the highest levels of performance, scalability, security and reliability in the market today.



- ✓ Best in Industry Managed Services Customers
- ✓ Almost a decade of experience
- ✓ Unique dedicated team based approach of Senior DBAs
- ✓ Best in class SLAs
- ✓ Global Operation staffed with the Senior Technical Employees
- ✓ Professional Services Organization to Complement our Application Support Services

Why PANSOFT  
Data Solutions?



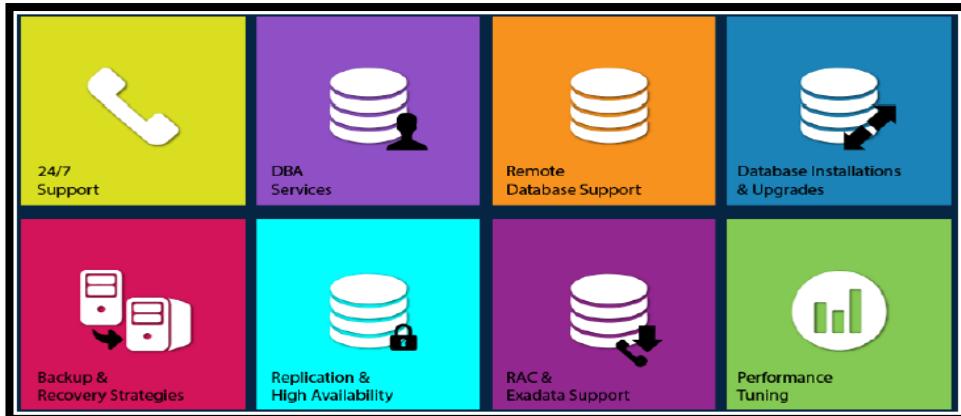
# PANSOFT Expertise on Database Managed Services

- ✓ Our team of experts **provides 24x7x365 support for all of your DBA business needs.**
- ✓ From database, “housekeeping” tasks to designing high availability architecture models; our team provides our clients with a customized solution that fits their business needs.
- ✓ Our DBA's are assigned directly to client account, ensuring that client always receive assistance with someone who has intimate knowledge of their environment.

At **PANSOFT**, we specialize in Oracle Database Administration, whether it is E-Business Suite or client custom product.

PANSOFT's Oracle Database Administrators are recognized as senior level experts, holding many industry certifications and awards. They draw upon years of experience and training from various industries such as manufacturing, defense, transportation, education, and consulting services; always delivering a customized solution that best fits our client's business needs and budget.

Our highly talented pool of DBA's have architected, configured, and managed complex ERP integrations, rollouts, database migrations, and upgrades for some of the largest companies in the world.



## Core Oracle Database Services:

- System Design & Architecture
- High Availability Configuration (e.g., RAC, Data Guard)
- Virtual/Cloud Services Configuration
- Software Installation & Patching
- Database Creation & Maintenance
- Network Configuration (e.g., Load Balancing)
- Backup & Recovery Planning and Configuration
- Performance Tuning (e.g., Database)
- Remote Monitoring and Troubleshooting
- Platform Migration (e.g., Windows to Linux)

## Application-Specific Oracle Database Services:

- E-Business Suite Upgrades (e.g., Database, EBS Technology stacks)
- Fusion Middleware Configuration
- Application System Administration
- Performance Tuning (e.g., E-Business Suite)

## KEY RESULTS Achieved by PANSOFT across Clientele

Benefits to our clients include on deployment of Oracle EBS App and related Database services:

- ✓ Faster application responsiveness for end-users
- ✓ Faster batch processing
- ✓ Faster report generation
- ✓ Faster data loads
- ✓ Reduced need for application tuning
- ✓ Faster extraction transformation load to populate data into business intelligence data warehouses
- ✓ Scalable platform to support business growth
- ✓ Faster time to value and improved supportability



## About PANSOFT Data Solutions

Pansoft is a leading technology & consulting services organization.

Our services are customized to the best possible level ensuring absolutely no compromise with regard to deployment of skilled personnel, following of standards and implementation of industry best practices.

Our value added portfolio of service offerings includes Identity Management, Oracle Database Solutions, Infrastructure Services, SAP Consulting, Oracle ERP Consulting, Engineered systems, Security Services, Oracle Fusion Middleware, Business Analytics, and many more with world class IT at significantly reduced cost and risk.

- ✓ **Offshore Development Center (ODC) in Pune (INDIA) and a registered office in UAE**
- ✓ Presence in Qatar and Saudi Arabia via local partners
- ✓ Oracle Gold Partner, Red Hat Partner and Amazon Cloud Consulting partner
- ✓ **20+ certifications for Oracle Database and Oracle E-Business Suite**
- ✓ **10+ Oracle Identity and Access Management Consultants**
- ✓ **50+ Oracle consultants**

- ✓ **Carried out multiple Oracle Identity & access management projects in UAE & Qatar**
- ✓ **20+ Oracle customers**
- ✓ **A team of engineers fully certified on Oracle systems such as Database, E-Business Suite, Red Hat Linux, Identity Management.**